End-End Trackability: Seamless Payments, Smiling Customers

DigitalPay revolutionizes the old, traditional payment landscape with payouts that are trackable from start to finish. The result? Your customers get speedy payouts that make them happy. And your business gets efficient payments that proactively help with:

CUSTOMER SERVICE

60%
consumers seek payment status after they've received funds.

One of the most predictable—and time-consuming—activities when issuing payments is handling the tide of "where's my payment?" calls. With DigitalPay, your Service Team can instantly track the full lifecycle of every payment from initial notification to the time and destination where each payee accepted their funds.

ACCOUNTING & REPORTING

5 MONTHS
Time spent annually by enterprises reconciling physical payments.

It doesn't matter if you're sending out one cent or $1 million, every penny is accountable. DigitalPay tracks detailed information, including amount, date of issuance, payout reason, general ledger codes, customer data and more. All data captured when creating a payment is instantly available and exportable to allow granular reporting and analysis.

MONEY MANAGEMENT

VISIBILITY + CONTROL

Real-time trackability of payments has a hidden benefit: proactive money management. Within the DigitalPay Portal® we offer an Executive Dashboard and other visibility tools that help avoid over-funding or under-funding your settlement accounts. This means you get to focus on the good stuff like take-rates and optimizing payment endpoints to keep your customers happy.

FRAUD PREVENTION

$25M
Amount saved with DigitalPay features that stop double payments and fraud.

Unfortunately, payments can attract individuals who think they can get more than they deserve. Most common: the fraudster who claims they didn't receive funds. With DigitalPay, fraud attempts take seconds to shut down via our detailed Activity Log that shows every step of a payment, including when, where and how much a payee has already received.

TO LEARN MORE, SCHEDULE A DEMO TODAY! INFO@DIGITALPAY.US

DigitalPay